

## MEDIA RELEASE

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### RECOGNITION OF OUR COMMITMENT TO HIGH QUALITY CARE

*Staff and physicians are highly committed to the organizations and to their communities .... genuine, caring and compassionate ... and work well together as a team to support patients and their families.*

*The organizations support a culture of quality and patient safety with standardized practices and have a keen desire to provide quality care to their communities.*

These are just two of the comments shared by the Accreditation Canada team following the Accreditation surveys of Almonte General Hospital and Carleton Place & District Memorial Hospital held in May. Both organizations received *Accreditation with Commendation* from Accreditation Canada.

“We can be very proud of these results,” noted Mary Wilson Trider, CEO. “This is a milestone to be celebrated and is a reflection of everyone’s hard work and commitment to high quality care for our patients and residents.”

Hospital accreditation through Accreditation Canada is a voluntary exercise that reviews a healthcare organization’s care and services. It includes intensive self-assessments and on-site visits. Almonte General Hospital and Fairview Manor were assessed against 1635 standards and Carleton Place & District Memorial Hospital was assessed against 1306 standards. Each organization met 93% of the applicable standards.

The survey process also involves interviews with staff, physicians, volunteers, patients, residents and families, Board, and community members and partners. Following these sessions, the surveyors noted: “Patients interviewed were very appreciative of the care they had received. The ability to receive quality care close to home was deeply valued. And partners described the organizations and their relationship with them as supportive, like family - respectful, unwavering, innovative, interested in the community and progressive. Partners also commented that the hospitals enjoy a long history of providing good care and are held with affection by many.”

Congratulations to the entire team!

Media Contact:

**Jane Adams**

**Mississippi River Health Alliance**

- Almonte General Hospital

- Carleton Place & District Memorial Hospital

- Fairview Manor

- Lanark County Paramedic Service

613-729-4864

[jane@brainstorm.nu](mailto:jane@brainstorm.nu)

